

Casino Security, Compliance & Public Safety

A Coordinated Community Solution



Challenges

Protect employees, visitors and the community while ensuring regulatory compliance and maintaining privacy and security.

Market: Tribal Nations
Location: North America

FEATURED PRODUCTS

IWS Desktop



Radio NIC Gateway



Telephone NIC Gateway



Video NIC Gateway



Solution

The Mutualink LNK360™ solution provides radio and cellular bridging including real-time video sharing. LNK360™ enables the connection of incoming and outgoing calls between landlines, LMR radios and cell phones for seamless cross-network communications. Furthermore, it can automate group notifications and team communications based on sensor activations such as panic buttons, fire alarms or patron calls for service.

The LNK360™ platform can easily expand to more community partners such as Tribal Police, Fire and EMS, Emergency Operations Centers, Schools, Hospitals, other Casinos, and Tribal Gaming Commissions. It can also be used as a bridge to US State, Local and Federal agencies forming a true community interoperability network – all the while maintaining the sovereignty, privacy, and control of user data and policies of each community partner.

Benefits

After being successfully deployed in several Atlantic City, NJ casinos, immediate improvements for on-site security and their ability to communicate with one another and with public safety agencies while achieving regulatory compliance were experienced. With a comprehensive end-to-end approach to communications, Mutualink's interoperability platform is highly secure, leading to better law enforcement communications. Using Mutualink's interoperability solution, Atlantic City stands as an example for how Tribal can enhance their community collaboration while respecting the sovereignty of each partner's communication assets.

- ✓ Improved communication with law enforcement
- ✓ Seamless radio and video interoperability
- ✓ Quicker and better informed response



A Coordinated Community Solution

Mutualink Ensures Privacy

The LNK360™ solution is a reliable and secure sharing platform that limits access to data and secure casino communications assets, while enabling them to be shared as needed to fight crime and provide situational awareness to other casinos and to law enforcement and other first responders. The collaboration that happens over the Mutualink platform is ad hoc and peer-based. An individual begins an "incident" session and invites others, whether public or private, to join. A list of potential collaborators appears on the left side of the interface, and the incident owner simply uses a drag-and drop action to invite peers to participate. Because the choice of whether to accept the invitation lies with the invitee, the need for an MOU is circumvented, with participants evaluating the merit of each discrete incident. The lack of hierarchy creates an atmosphere of peer-based collaboration.

Secure Surveillance

Casinos require secure video surveillance to ensure safety and mitigate gaming losses to protect casino assets. The ability to maintain sovereignty over these video assets is paramount. However, sharing the video in real time with first responders and law enforcement when needed is a game changer. Mutualink enables casinos to bridge legacy, existing and new radio (LMR), cell phone (LTE) and video surveillance technologies between each individual casino and with other community partners. The ability to maintain video security within the property is as important as the ability to share video in real time with other properties. It's this collaboration that lets the casinos work together to track violating player from one property to another.

Holistic Situational Awareness with Everything-over-IP

With numerous casinos, event venues and public safety agencies participating in any given incident, communications need to be simple. Participants will have varying levels of knowledge, training and ability. Bridging everything over IP and providing a user friendly interface makes seamless communication fast and attainable. Mutualink provides the interface in the form of an appliance or software that can be downloaded to Windows or mac computers or iOS or Android cell phones. Mutualink Gateways enable drag-and-drop bridging right from the desktop interface. Intelligent Sensor Gateways provide a bridging mechanism for IoT sensor technologies. Integration Gateways bridge a host of partner technologies, including Shooter Detection Systems gunshot sensors and several panic button applications. By providing a constant Mutualink session between all casinos, a persistent communication and situational awareness environment is maintained.



“This new capability makes our facility even more secure and efficient as we prepare for highprofile events.”

“Mutualink gives us a cost-effective IPbased technology to keep our city safe, bridging radio and video with the casinos when they need to keep us informed.”

HEADQUARTERS

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